



### **Priority (Nasdaq: PRTH)** Supplemental Slides: First Quarter 2022 Earnings Call May 11, 2022

### DISCLAIMER

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Statements included in this presentation include non-GAAP financial measures, including: (i) Revenue Growth, (ii) EBITDA Growth Acceleration, (iii) Run-Rate PF Net Revenue, (iv) Run-Rate Organic PF Net Revenue Growth, (v) Integrated Revenue, (vi) Run-Rate PF Adj. EBITDA, (vii) PF Adj. EBITDA Growth, (viii) PF Adj. EBITDA Margins, (ix) PF Annual Free Cash Flow. Priority does not provide a reconciliation for projected non-GAAP financial measures to their comparable GAAP financial measures because it could not do so without unreasonable effort due to the unavailability of the information needed to calculate reconciling items. Priority does not believe that a GAAP reconciliation would provide meaningful supplemental information about the Priority's outlook.

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# First Quarter 2022 Highlights

- Revenue of \$153.2 million increased 35.2% from \$113.3 million in Q1 2021
- Gross profit of \$51.8 million increased 65.0% from \$31.4 million in Q1 2021
- Gross profit margin of 33.8% increased 610 basis points from 27.7% in Q1 2021
- **Operating income of \$10.8 million** increased 140.0% from \$4.5 million in Q1 2021
- Adjusted EBITDA of \$30.3 million increased 68.3% from \$18.0 million in Q1 2021



Revenue, Gross Profit and Adjusted EBITDA



## Excluding CFTPay and Specialized Acquiring

- Revenue of \$132.2 million increased 30.9% from \$101.0 million in Q1 2021
- Adjusted EBITDA of \$17.0 million increased 63.5% from \$10.4 million in Q1 2021

#### Revenue and Adjusted EBITDA, Adjusted to Exclude CFTPay and Specialized Acquiring

	First Quarter		Growth		
	2022	2021	\$	%	
REVENUE					
Consolidated	\$153.2	\$113.3	\$39.9	35.2%	
CFTPay	16.9		16.9		
Specialized Acquiring	4.1	12.3	(8.2)		
Excluding CFTPay and	\$132.2	\$101.0	\$31.2	30.9%	
Specialized Acquiring					
ADJUSTED EBITDA					
Consolidated	\$30.3	\$18.0	\$12.3	68.3%	
CFTPay	11.1		11.1		
Specialized Acquiring	2.2	7.6	(5.4)		
	\$17.0	\$10.4	\$6.6	63.5%	

(dollars in millions)

Any differences are due to rounding.

# **PRIORITY – THE PAYMENTS POWERHOUSE**

#### PRIORITY OVERVIEW

- Priority Technology Holdings, Inc. (NASDAQ:PRTH), is a payments technology company that leverages a purpose-built platform to enable clients to collect, store and send money.
- Priority delivers value to its partners by leveraging a native technology platform to embed payments and banking services into their core business platforms. Our approach is simple, we handle the complexities of payments and banking to free our partners to focus on their core business objectives. Priority provides end-toend operational support including risk & underwriting, full compliance and customer service.

#### Priority's solutions are delivered via internally developed payment applications and services to the <u>SMB Payments</u>, <u>B2B Payments</u>, and <u>Enterprise</u> <u>Payments</u> business segments

- SMB PAYMENTS: Provides full-service acquiring and payment-enabled solutions for B2C transactions, leveraging Priority's proprietary software platform, distributed through ISOs, Direct Sales and vertically focused ISV Channels
- B2B PAYMENTS: Provides market-leading A/P automation solutions to corporations, software partners and industry leading financial institutions (including Citi, MasterCard, and AMEX)
- ENTERPRISE PAYMENTS: Provides embedded payment and banking solutions to enterprise customers to modernize legacy platforms and accelerate software partners' strategies to monetize payments

#### PRIORITY AT A GLANCE



360K+ Subscriber Bank Accounts 245k+ Active Merchants \$90B+ in Annual Payment Volume

### PRIORITY

MISSION: Build innovative payment solutions that collect, store & send money to power modern commerce



PASSPORT – API / UI + UX "YOUR TICKET TO MODERN COMMERCE"

#### PASSPORT PLATFORM ARCHITECTURE (SHARED MACRO/MICRO SERVICES)

COMMERCE

Card Processing • Compliance Card Issuing • Pay Fac BANKING

Virtual Accounts • Ledger • ACH/ACH+ • Compliance Check Processing /Recon • Bill Payments DATA SCIENCE

Data Warehouse • Business Intelligence Data Science • Visualization

#### A NATIVE PLATFORM OF SHARED SERVICES DEPLOYED AS SIMPLE SET OF API'S TO COLLECT, STORE & SEND MONEY

### MX<sup>™</sup> CONNECT

MX<sup>™</sup> Connect is Priority's powerful reseller CRM and business operating system for partners, powered through web and mobile applications

### MX<sup>™</sup> MERCHANT SUITE

MX<sup>™</sup> Merchant Suite provides core processing and business solutions to SMB clients, which help better manage work functions and revenue performance

#### COMPARATIVE FINANCIAL PERFORMANCE<sup>1</sup>

Peer Group	FY 2021 Revenue Growth	FY 2021 EBITDA Growth
Priority Technology	27.3%	36.9%
Global Payments	14.8%	40.3%
FIS Global	10.6%	16.3%
Fiserv	9.3%	17.7%
Paysafe	4.2%	4.3%

(1) Management calculations based on recent publicly available information





### **B2B PAYMENTS**

CPX provides market-leading A/P automation solutions to corporations, software partners and industry leading financial institutions

#### Overview

CPX offers a robust suite of payments solutions which helps to ease reconciliation, reporting and payments for buyers and suppliers

- Named as CFO Tech Outlook Top 10 Accounts Payable Solution
- Minimal to no upfront investment required
- Purpose-built to automate and integrate every payment method including cards, check and ACH
- Generate interchange from issuing virtual and physical credit cards; and managed service fees
- Integration into any ERP system
- Direct Fed terminal
- Supplier wallet



### **ENTERPRISE PAYMENTS**



#### 1. Create 'Customer' in Passport 2. Open sub-accounts

3. Execute your workflow for funds movement

#### PASSPORT APIS



Integrate with Existing Financial Solutions or with In-House Products



LENDING

CORE

BANKING











& PAYMENTS





#### INNOVATIVE PAYMENT SOLUTIONS DONE WITH EASE...

Simple APIs to Solve Complex Workflows (Collect, Store & Send)

Simple Rest APIs that are powerful to design any complex funds movement workflow supported by nationwide MTLs

#### Single Virtual Ledger for Having One View of Customer

Eases reconciliation to allow 'closing your books daily or even more frequent' Automated reconciliation so you build your workflow with confidence

#### Built for Future ...

Modular architecture allows for adding new payment rails quickly. Co-innovate with external ecosystems.

#### Time Tested & Improving Continuously

PRTH existing products utilize Passport and are thriving and stays at par with changing regulatory requirements

#### Talented & Matured Fintech Operations Resource Pool to Support Your Journey

### **PRIORITY VALUE** PROPOSITION

#### PASSPORT PLATFORM SOLUTIONS

Passport provides a simple and integrated banking and payments infrastructure for the merchants' ecosystem. It features banking service APIs and a complete, end-to-end solution to collect, store and send money at scale with full regulatory compliance.

• It provides an agile and a secure platform to onboard individual and business customers and supports them in conducting and managing financial transactions, using various major payment instruments such as ACH, Checks and Wires.

• The platform caters to the needs of individuals or businesses that look for a robust system supporting:

- Efficient and automated disbursement of funds
- Fee collection and split payment capabilities ٠
- Virtual account setup and KYC
- Smooth ledgering and reconciliation
- Operations infrastructure for compliance, payments & customer support
- And much more

Priority is a payments powerhouse driving the convergence of payments and banking with a single platform to collect, store & send money



#### SMB Revenue of \$130.0 million increased 19.2% from \$109.1 million

- **SMB revenue** key growth drivers included:
  - > Bankcard Volume of \$14.1 billion increased \$2.2 billion, or 18.5%, from \$11.9 billion
  - > Bankcard Transactions of 145.9 million increased 18.4 million, or 14.4%, from 127.6 million
  - > Average Ticket of \$96.45 increased \$3.31, or 3.6%, from \$93.14
- Average Merchant Count of 243,383 in first quarter 2022 grew 7.3% over first quarter 2021
- New monthly merchant boards averaged 4,675 during Q1 2022
  - Historically, new monthly boards average 4,300 5,000

	First Quarter				
		2022		2021	Variance
SMB Payments:					
Merchant bankcard processing dollar value	\$	14,076.8	\$	11,883.2	18.5%
Merchant bankcard transaction volume		145.9		127.6	14.4%
Average Ticket	\$	96.45	\$	93.14	3.6%

Any differences are due to rounding.

### Revenue

#### B2B Revenue of \$5.9 million increased 68.6% from \$3.5 million Enterprise Revenue of \$17.4 million increased \$16.7 million from \$0.7 million

- **B2B revenue** key growth drivers included:
  - > Managed Services increased 44.4% to \$2.6 million from \$1.8 million, driven by program growth
  - CPX increased 94.1% to \$3.3 million from \$1.7 million driven by new customer additions, volume increases within existing customers, and a minimum revenue recovery from a 2020 contract termination. The growth rate was 41.2% excluding the recovery.
- Enterprise revenue increased \$16.7 million from \$0.7 million. CFTPay (Finxera), acquired in September 2021, drove the growth.



#### Revenue Growth by Segment

### Gross Profit

#### Gross Profit of \$51.8 million increased 65.0% from \$31.4 million

- SMB gross profit of \$32.9 million increased 12.7% from \$29.2 million in Q1 2021
  - Specialized Merchant Acquiring (SMA) gross profit of \$2.2 million declined \$5.5 million from \$7.7 million in Q1 2021 due to a temporary pullback from risk paring actions
  - SMB gross profit increased 44.3%, excluding the SMA decline
- **B2B gross profit of \$3.2 million** increased 60.0% from \$2.0 million in Q1 2021
- Enterprise gross profit of \$15.7 million increased \$15.5 million from \$0.2 million in Q1 2021



#### Gross Profit Growth by Segment

### Gross Profit Margin

Gross Profit Margin of 33.8% increased 610 basis points from 27.7%

- SMB gross profit margin decline was driven by the temporary pullback in SMA
- Enterprise gross profit margin overcame the SMB decline and drove overall margin expansion

Gross Profit Margin change by Segment



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# Other Operating Expenses

Other Operating Expenses of \$40.9 million increased 52.0% from \$26.9 million

- Salaries and Benefits of \$16.1 million increased 67.8% from \$9.6 million in Q1 2021
  - Growth driven by the CFTPay (Finxera) acquisition, other headcount growth and \$1.0 million of higher non-cash, stock-based compensation
- SG&A of \$7.5 million decreased 9.6% from \$8.3 million in Q1 2021
  - Includes non-recurring expenses of \$4.1 million in Q1 2021 and \$0.5M in Q1 2022
  - > Recurring growth is largely the result of the significant increase in size of the Company
- **Depreciation & Amortization of \$17.4 million** increased \$8.3 million from \$9.1 million in Q1 2021, driven by acquisitions



### Operating Income

#### Operating Income of \$10.8 million increased 140.0% from \$4.5 million

- SMB operating income of \$12.5 million decreased \$0.8 million from \$13.3 million in Q1 2021
  - Specialized Merchant Acquiring (SMA) gross profit declined \$5.5 million
  - SMB operating income increased \$4.7 million, excluding the SMA decline
- **B2B operating income of \$0.4 million** increased \$0.8 million from a loss of (\$0.4) million in Q1 2021
- Enterprise operating income of \$4.5 million increased \$4.3 million from \$0.2 million in Q1 2021
- **Corporate expense of (\$6.6) million** decreased \$1.9 million from (\$8.5) million in Q1 2021
  - Includes non-recurring expenses of \$4.1 million in Q1 2021 and \$0.5M in Q1 2022
  - Recurring growth is largely the result of increased headcount, non-cash stock-based compensation, and other administrative expenses.



#### Increase in Operating Income by Segment

### Adjusted EBITDA

Strong Adjusted EBITDA Growth in Q1

 Q1 2022 Adjusted EBITDA of \$30.3 million increased 68.3% from \$18.0 million in Q1 2021

(dollars in millions)	2	2022		2021	
		Q1		Q1	
Consolidated net income (loss) (GAAP)	\$	(0.3)	\$	(2.7)	
Add: Interest expense		11.5		9.2	
Add: Depreciation and amortization		17.4		9.1	
Add: Income tax expense (benefit)		(0.3)		(2.2	
EBITDA (non-GAAP)		28.2		13.3	
Further adjusted by:					
Add: Non-cash stock-based compensation		1.6		0.6	
Add: Non-recurring expenses:		-		-	
Debt extinguishment and modification costs		-		-	
(Gain) on Investment		-		-	
Legal, professional, accounting and other SG&A		0.5		4.1	
Adjusted EBITDA (non-GAAP)	\$	30.3	\$	18.0	

### Interest Expense

#### Components of Q1 2022 and 2021 Interest Expense

- Interest expense of \$11.5 million increased \$2.3 million from \$9.2 million in Q1 2021
  - Total outstanding debt of \$625.4 million at March 31, 2022 increased \$246.3 million from \$379.1 million at March 31, 2021 due to acquisition financing
  - Lower interest rates on borrowing in Q1 2022 compared with Q1 2021
    - Term loan interest rate of 6.75% in Q1 2022 is 75 bps below 7.5% in Q1 2021
    - $\circ~$  Subordinated loan, fully repaid in April 2021, carried an interest rate of 12.5%



# Outstanding Debt

#### **Declining Debt Balances**

- Total Debt of \$625.4 million decreased \$6.5 million from \$631.9 million at December 31, 2021
  - Scheduled amortization payment of \$1.5 million, and
  - Revolver repayment of \$5.0 million
- Total Debt reduced further to \$621.4 million in April
  - Revolver repayment of \$4.0 million
- Total Debt repayments of \$27.1 million since Q3 2021
  - Scheduled amortization payments of \$3.1 million, and
  - Revolver repayments of \$24.0 million



### Senior Preferred Stock

Senior Preferred Stock of \$215.1 million, Net of \$22.7 million of Unaccreted Discounts and Issuance Costs

• First quarter dividends and accretion is as follows:

(dollars in millions)

(dollars in Millions)	 Quarter 022
Dividend: Payment in Kind	\$ 4.1
Cash	3.5
	 7.6
Accretion	 0.8
	\$ 8.4



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# STRONG FINANCIAL PERFORMANCE with PEER VALUATION DISCOUNT

#### ENTERPRISE VALUE MULTIPLE<sup>1</sup>



(1) Recent Enterprise Values divided by twelve-month Adjusted EBITDA (Management calculations based on recent publicly available information).

#### PRTH KEY PERFORMANCE METRICS<sup>3</sup>

- Revenue CAGR<sup>2</sup>: 18%
- Adj. EBITDA CAGR<sup>2</sup>: 31%
- Adj. EBITDA as % of Gross Profit: 62%
- Gross Profit Margin: 30.1%
- Free Cash Flow Conversion<sup>4</sup> ~55%
- Recurring Net Revenue: ~94%

- (2) 2-year CAGR
- (3) Performance Metrics based on GAAP 2021, 2020 and 2019
- (4) Free cash flow as a percentage of Adjusted EBITDA. Free cash flow is Adjusted EBITDA less cash interest, cash dividends, cash taxes, and scheduled debt repayment

## BUILT TO POWER MODERN COMMERCE

- Built for the Future of Payments Large Global Market Opportunity
- Scalable, Innovative Technology Platform Low Capital Spending Needs
- Strong Revenue Growth & Significant Operating Leverage
- Diversified Payment Revenue Sources Balanced with Countercyclical and Early Cycle Assets
- Strong Financial Performance with Peer Valuation Discount
- Leadership Well Aligned with Shareholders with Proven Track-Record
  Overcoming Challenges, Identifying Opportunities Ahead of Peers, and Driving Results